The 20th Annual Awards for Global Excellence Thursday 28 September 2023 at The Millennium Gloucester Road, London



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On 28 September The Compliance Register celebrated 20 years of its Annual Awards which started in 2004. Clearly this is a momentous milestone in the history of these Awards in recognising global excellence.

We are delighted to publish the full results of the 20th Annual Awards held on 28 September in London. Congratulations to all the winners. The evening was once again jam packed The atmosphere was electric, the food brilliant and the AV set-up was beautifully done.

The evening opened with Ben Goh singing What A Wonderful World which was creatively done with a sense of humour and to celebrate this wonderful 20th anniversary. For all its problems, there is still much to celebrate about the planet we live on including the beauty of the natural world and the life on Earth. It Is wonderful to be celebrating 20 years of recognising global excellence and the song set the scene for a wonderful evening. The performance ended with rapturous applause.

The evening also featured the debut of Ben Goh as a magician who performed a mindreading act using a random volunteer from the audience. The volunteer was Tom Cullen of Deloitte. In order to comply with Data Privacy laws Tom had to give express consent first for his mind to be read! The act has left him with a momento which he said he would treasure for many years to come.

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The second debut saw the The Incognito Singer game which consists of three acts. The audience then had to try and guess who the singers are. Well done to Khepri for getting all three singers right thereby winning £300 for charity.

The formal proceedings concluded with the ever effervescent Awards ceremony featuring 34 winners in total. Following this, the dance floor and the Networking Bar was packed till late. It was a truly memorable evening for all.

Our grateful thanks to everyone for their enthusiastic support and to the presenters for each of the awards.

Special thanks to members of The Academy of Compliance Excellence (ACE) for their independent votes to determine the winners of each category. ACE members are performing this commendable role on a pro bono basis for the good of our industry. Their impartiality ensures the integrity of these Awards and for this we are truly grateful.

HOW ARE THE RESULTS DETERMINED

These awards have five sections namely:-

- Section A decided by industry voting
- Section B: Regulated Firms
- Section C: Service Providers
- Section D: Teams
- Section E: Individuals

The results for Sections B to E are determined by the votes of The Academy of Compliance Excellence (ACE). ACE is divided into Voting Members and Reserve Members.

ACE members are required to be impartial and will abstain in any relevant category where the voting member is conflicted. In that event, a reserve member will vote instead. Such abstentions are noted below under Abstentions to ensure both integrity and transparency. Without integrity, any award is not worth winning!

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THE ACADEMY OF COMPLIANCE EXCELLENCE ("ACE")

Special thanks to members of The Academy of Compliance Excellence (ACE) for their impartiality in determining the winners of each category. ACE members are performing this commendable role on a pro bono basis for the good of our industry.

The ACE members for 2023 are:-

Voting Members (alphabetical order)

- 1. Neil Beard, Director, Clearly Compliance Limited
- 2. Brian Bendle, Director, Mint Insurance Brokers
- 3. Alan Brener, Consultant, Financial Service Compliance Limited
- 4. Lynne Hargreaves, Director, ClearStep Consulting Limited
- 5. David Skade, Director, DS Financial Crime Risk Management
- 6. Peter Szeremeta, Independent Consultant
- 7. Sarah Thwaites, Director, Sarah Thwaites Associates Limited
- 8. Nigel Tuppen, Independent Governance Specialist
- 9. Simon Wilkin, Director, Anti-Financial Crime, Deutsche Bank

Reserves (alphabetical order)

- 10. Steve Lock, Director, SHL AML Limited
- 11. Ben Mason, Director, MyComplianceCentre
- 12. Sam Stewart, Director, AML Solutions Group Ireland
- 13. Rosalind Wright KC, former Director, Serious Fraud Office

Abstentions

Lynne Hargreaves and Sarah Thwaites abstained in the voting for categories C10 and D5. Steve Lock and Sam Stewart voted in those categories.

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SECTION A: Decided by Industry Voting

Category A1: Best Consultancy Firm

Winner: FSCOM Second: Cosegic

Category A3: Best Insurance Broker

Winner: Mint Insurance Second: Absolute Cover

A4: Best Law Firm Winner: Ashurst

Second: Womble Bond Dickinson

A5: Best Managed Services Provider

Winner: Khepri Second: Deloitte

A6: Best Payment Services Provider

Winner: Ecommpay

Second: Thomas Exchange UK

A7: Best Recruitment Firm Winner: Black Swan Group Second: Jameson Legal

A8: Best RegTech Firm

Winner: MyComplianceCentre

Second: Worksmart

A9: Best Training Services Provider

Winner: Adempi Associates

Second: Skillcast

A10: Outstanding Firm of the Year

Winner: Cosegic Second: DWF Law

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SECTION B: Regulated Firms

B1: Best Governance and Senior Management Arrangements

Winner: Best Practice IFA Group

Second: Ecommpay

B2: Best Financial Crime Mitigation Arrangements

Winner: Fusion Wealth Second: SBI Card

B3: Best Risk & Compliance Arrangements

Winner: Best Practice IFA Group

Second: Khepri

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SECTION C: Service Providers

C1: Best Consultancy - Regulatory Advice

Winner: Cosegic

Second: Adempi Associates

C2: Best Support Services - Meeting Regulatory Requirements

Winner: Cosegic Second: FSCOM

C3: Best Support Services – Enforcement & Remedial Actions

Winner: DWF Law Second: Ashurst

C5: Best Law Firm – Regulatory Advice

Winner: Womble Bond Dickinson Second: Norton Rose Fulbright

C6: Best Law Firm – Handling Regulatory/Enforcement Actions

Winner: Norton Rose Fulbright Second: Womble Bond Dickinson

C7: Best RegTech Solutions - Compliance Tasks

Winner: MyComplianceCentre

Second: Reglex.io

C9: Best Recruitment Firm – Senior Managers

Winner: Black Swan Group Second: Oliver James Associates

C10: Outstanding Service Provider of the Year

Winner: DWF Law Second: Cosegic

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SECTION D: Teams

D1: Best Services Team - Recruitment Firms

Winner: Black Swan Group

Second: Investigo

D2: Best Services Team - Consultancy & Law Firms

Winner: Cosegic Second: FSCOM

D3: Best Risk & Compliance Team – Regulated Firms

Winner: Khepri

Second: Best Practice IFA Group

D5: Best Management Team - RegTech Firms

Winner: Worksmart

Second: MyComplianceCentre

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SECTION E: Part One - Individuals

E1: Best Chief Compliance Officer

Winner: Willem Wellinghoff, Ecommpay

Second: Rinku Sharma, SBI Card

E2: Best Financial Crime Compliance Officer Winner: Leon Clifford, Thomas Exchange UK

Second: Rinku Sharma, SBI Card

E3: Best Risk & Compliance Manager Winner: Ian Whiting, FIS WorldPay Second: Fiona Cameron, NatWest

E4: Compliance Rising Star (aged 35 or less)

Winner: Heather O'Gorman, FSCOM Second: Rahmin Rugsataya, Khepri

E5: Best Compliance Consultant Winner: Azariah Nukajam, FSCOM Second: Heather O'Gorman, FSCOM

E6: Best Regulatory Lawyer

Winner: Emma Radmore, Womble Bond Dickinson Second: Jonathan Herbst, Norton Rose Fulbright

E7: Best Compliance Trainer

Winner: Gillian Roche-Saunders, Adempi Associates Second: Emma Radmore, Wonble Bond Dickinson

E8: Best Recruitment Professional Winner: Chris Roots, Investigo

Second: Annabel Evans, Hanover Search

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SECTION E: Part Two – Hall of Fame Lifetime Achievement

HF1: John Burns, Cosegic

This is in recognition of his pioneering work in the payment services sector.

As Senior Advisor of Payment Services at Cosegic he is widely acknowledged as the go-to person for payment services work. He was involved from the start of payment services by being the FSA specialist in implementing PSD1 and the Second E-Money Directive. His focus since leaving FSA has been on helping banks, payment and e-money institutions meet the ever changing regulations. This includes PSD2. He has tirelessly led and grown the Payment Services team at Cosegic from 1 to 10 in the last three years. He is now transitioning to a NED portfolio career. He will surely be missed!

HF2: Mike Williams, Deloitte.

This is in recognition of his 40 years service to banking regulation.

Mike Williams has had a 40 year career and is a stalwart in banking regulation. He founded the regulatory practice in 1992 at Deloitte and has led it to become a thriving and successful business that it is today. He has seen off multiple financial downturns and a pandemic and still not ready to retire! He truly deserves recognition to the financial services industry.

ENDS